



The Company Directors of Nicofe Materials Limited recognise that consistent quality and reliability of products and services are essential to success in business.

Nicofe Materials Limited is committed to providing products and services in compliance with customer contract expectations and legislative requirements.

Nicofe Materials Limited will implement and maintain an effective Quality Management System that satisfies the requirements of both ISO 9001 and AS9120.

In line with meeting customer satisfaction and product quality obligations, Nicofe Materials Limited will ensure the following policy requirements by ensuring:

- Regular business risk reviews to ensure loss minimisation through effective business continuity planning.
- Technical and commercial review of contracts to ensure customer requirements are identified and planned through to on time delivery.
- Invest in the necessary resources to ensure management and technical obligations can be achieved in line with business planning.
- Develop and maintain strategic partnerships with suppliers and sub-contractors, ensuring regular communication.
- Ensure personnel at all levels of the business understand their importance with continued personal development in line with our socio-economic commitment.
- Total commitment to zero defects and continuous improvement, confirmed by customer and wider business community satisfaction for enhancement of our reputation.

The company recognises the importance of its employees and their involvement with achieving business objectives. Therefore, we underpin the above policy commitment with the prescriptive targets formally defined by – on time delivery to our customers and from our suppliers.